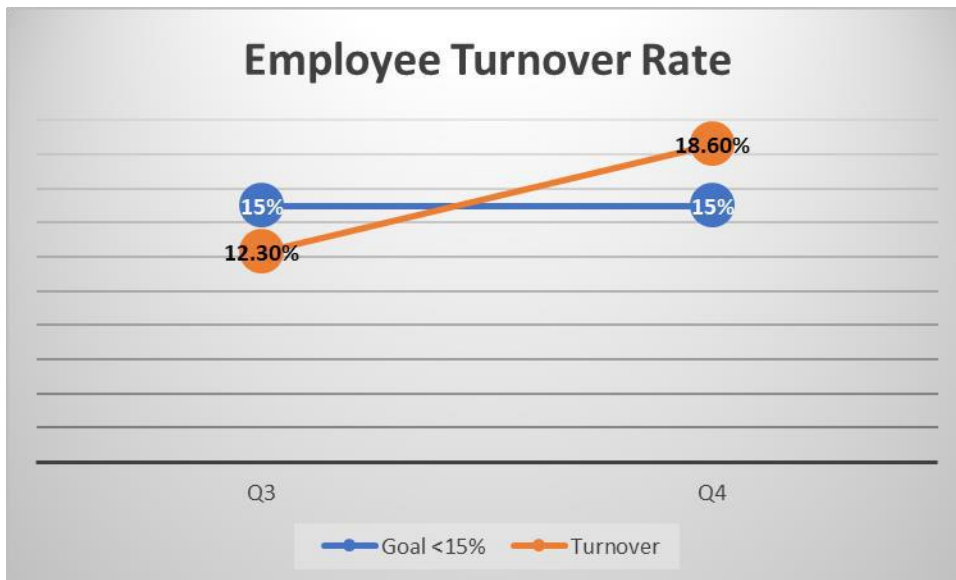
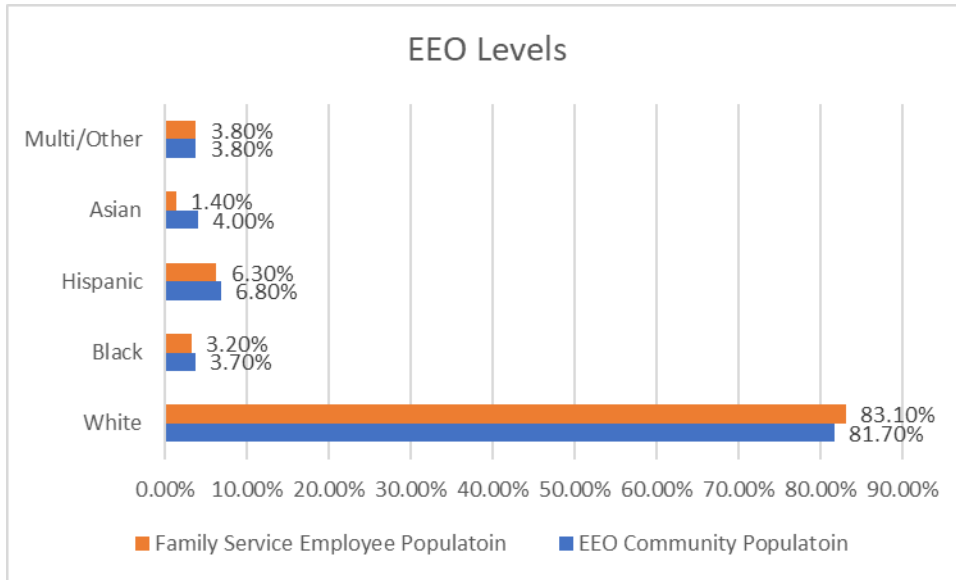


## FAMILY SERVICE HUMAN RESOURCES PQI RESULTS FOR 2018

**Goal:** Employee morale will be sustained at a high level.

- Turnover will be at 15% or under and will lower recruitment costs
- EEO statistics will at least match norms for Lancaster County according to statisticalatlas.com



**Goal:** Agency required documentation is in the employee folder.

- Reference checks have been completed and are in the file.
- Licensure is in the file if required of the job.
- Evaluations have been completed and documented in file.

