



# “Helping Families Thrive”

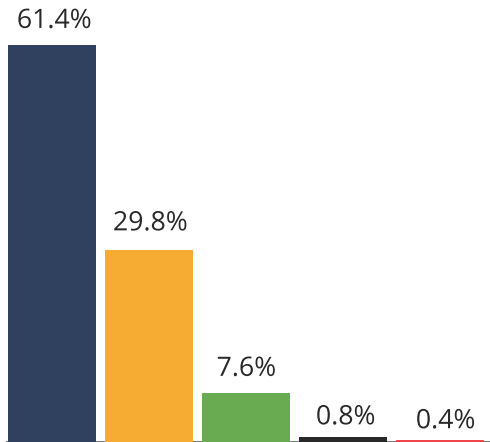
“Our new mission statement - ‘Helping Families Thrive’ - captures the spirit and essence behind Family Service and what drives us every day. With new leadership and energy, we’ve seen exciting change and opportunity within the programs over the past year. Whether it was adding a new Community Learning Center, collaborating with other organizations, or providing additional individual and family therapy services in several more schools, our organization has made our families and community better and stronger. The stories in this Annual Report are just some of the highlights from 2018 and represent the dedication and integrity of the staff and board to achieve the many positive outcomes you’ll read. We thank you for your continued confidence and support as we work to enrich and impact the thousands of children and families we serve together.”

– Diana Schilf, 2018 Board President

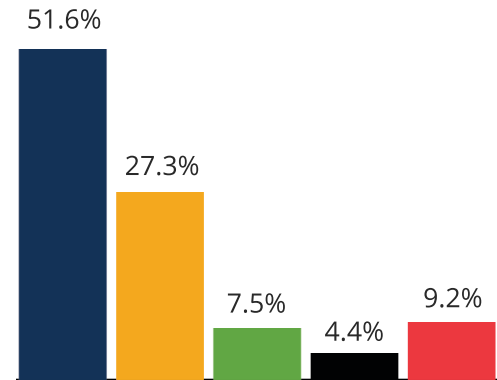
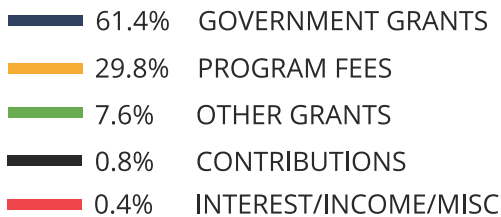


# FINANCIALS

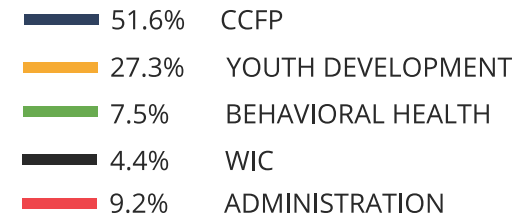
FY 2018



## REVENUE \$10,784,368



## EXPENSES \$10,304,965





After school students work together to manipulate objects and build structures at Huntington Elementary School

**21** before and after school locations

**7** community learning centers

**96%** of parents surveyed reported their child was well supervised

**1400+** kids each day

## YOUTH DEVELOPMENT

### What we do:

Provide life-long learning opportunities and partner with schools, families and neighborhood residents to promote youth development and stronger communities

### How we do it:

Before and After School Programs, Community Learning Centers, Summer programs

### Our impact:

Kids develop at their own pace through active exploration and activities that meet their emotional, social, physical, and intellectual needs

# BEHAVIORAL HEALTH

## What we do:

Strengthen families and support kids through individual and family therapy, skill building, referrals and advocacy

## How we do it:

School and community based therapy and Community Response Services

## Our impact:

92% of students showed improved behavior in school

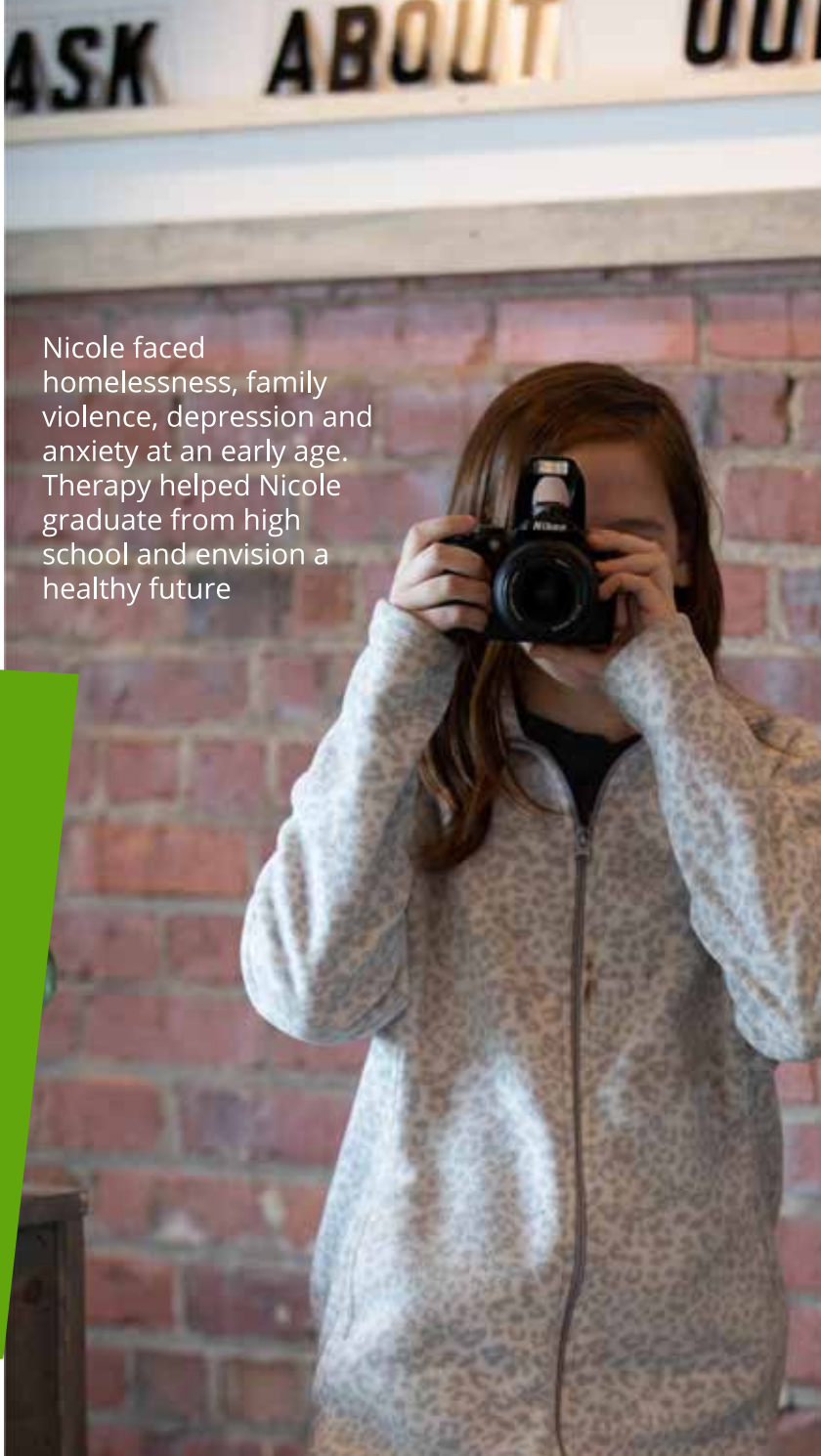
**7** new school locations

**23** Lincoln Public Schools,  
5 Saunders County Schools  
and Saunders Medical Center

**23%** increase in students  
served (563 compared to 440)

**49** immigrant and refugee  
students

**83** community response  
family members



Nicole faced homelessness, family violence, depression and anxiety at an early age. Therapy helped Nicole graduate from high school and envision a healthy future

# WOMEN, INFANTS AND CHILDREN

Certified **28** local stores to transition from WIC checks to eWIC cards

**1200** families

**80** new referrals for Breastfeeding Peer Support Counseling

## What we do:

Improve the health of pregnant women, new mothers and their children

## How we do it:


Healthy foods, Nutrition education, Breastfeeding support, Health assessments and referrals

## Our impact:

Appointment attendance improved to 90% during the eWIC implementation.



eWIC payments improved store check-out for a better experience for families



Every child deserves to  
be well fed and well led

**12,971** children

**874** home child care  
providers in 85 counties

**\$4,737,604** in food  
reimbursements

**58** trainings for 1050 participants

## CHILD CARE FOOD PROGRAM

### What we do:

Promote healthy meals and  
improve the quality of child care

### How we do it:

Meal Reimbursement,  
Training, Nutrition Education

### Our impact:

Processed foods offered by  
our child care participants  
reduced by 32%

# Highlights

## ***In 2018 Family Service Lincoln:***

- Refreshed our mission statement to *“Helping Families Thrive”*
- Created a new logo and initiated a new brand campaign
- Launched a new website: [www.familyservicelincoln.org](http://www.familyservicelincoln.org)
- Met the Board of Directors goal to establish a 3.0 million dollar reserve account
- Assumed the Dawes Middle School Community Learning Center
- Expanded the Behavioral Health program by adding 6 school sites for a total of 28 locations (23 Lincoln Public Schools and 5 Saunders County Schools)
- Participated in the community’s Safe and Successful Kids campaign
- Initiated an aggressive 3-year strategic plan to position the agency for a better future
- Implemented a new software program to help Youth Development families navigate enrollment and make payments
- Updated our quality improvement plans and programs by setting goals that make bigger impacts
- Implemented the eWIC electronic benefit card system to replace the use of checks
- Assisted an additional 153 child care providers in our Child Care Food Program
- Awarded DHHS’s NAPSACC program grant to provide additional Building Tomorrow training opportunities
- Created new partnerships to improve programs (e.g. The Bay and Dawes partnership to teach kids to skateboard and to use digital media)